

Curriculum Vitae

Personal information

First name / Surname **Chiara Nistico'**
Address 51, via Vincenzo Tomassini , CAP 00168, Roma, Italy
Telephone(s) Home : +39 06 30 10 850
Mobile : +39 339 6515461
E-mail kia_nist@libero.it
Nationality Italian
Date of birth 03/11/1981
Gender Female

Work experience

Dates 23/07/2007 to 01/04/2009
Occupation or position held Customer service care
Main activities and responsibilities E-care, reservations, coaching, baggage tracing for English, Irish, Italian and Spanish market
Name and address of employer Global Tele Sales, East Point Business Park, Clontarf, Dublin, Ireland
Type of business or sector Lufthansa German Airlines

Dates From 20/09/2005 to 01/07/2007
Occupation or position held Translator and Administration Office Assistant
Main activities and responsibilities Translations of medical reports and scientific texts, Administrative work
Name and address of employer Associazione Punto Parola, Via Barletta 27, Roma, Italy
Type of business or sector Speech Therapy Centre

Dates From 15/05/2006 to 15/07/2006
Occupation or position held Italian Language Teacher
Main activities and responsibilities Implementation of new learning methods
Name and address of employer SCUDIT, Scuola di Italiano, Via Nazionale 249, Roma, Italy

Dates From 01-12-2000 to 30-11-2001
Occupation or position held Bar Supervisor
Name and address of employer Radisson Hotel, Leicester Square, London, United Kingdom

Education and training

Dates	2002/2006
Title of qualification awarded	Laurea di primo livello in Lingue e Letterature Moderne (Bachelor of Foreign Languages and Modern Literature)
Principal subject	
Name and type of organisation providing education and training	La Sapienza, Università di Roma, Italy
Dates	1996/2000
Title of qualification awarded	Maturità classica (A level in Italian and Historical Studies)
Name and type of organisation providing education and training	Liceo Classico Cornelio Tacito, Roma, Italy

Personal skills and competences

Mother tongue(s)	Italian
Other language(s)	English, Spanish
English	Proficient User
Spanish	Proficient User
Other skills and competences	Good command of Microsoft Office tools (Word, Excel, Power Point).
Social Skills	I have a very good team spirit and the ability to adapt to multicultural and multilingual environments, gained through my work experiences abroad. I am able to cope with problems at work professionally and to reach goals despite demanding circumstances.

Additional information

Include here any other information that may be relevant, for example contact persons, references, etc (Remove heading if not relevant, see instructions)

Annexes

List any items attached. (Remove heading if not relevant, see instructions)